

## KATTEKEMAAN - GENERAL TERMS AND CONDITIONS

1. Kattekemaan operates a cat boarding house in accordance with the R.D. of 27.04.2007 and the specific requirements contained therein. The operator declares to have obtained the necessary valid licence (HK40106624).
2. In accordance with the legal obligations for a stay in a cat boarding house (R.D. of 27.04.2007), the owner declares that his/her cat(s) have been vaccinated against the following diseases at least 3 weeks and a maximum of 12 months before the stay: 1) panleucopenia or typhoid, 2) rhinotracheitis or coryza, 3) cat leucosis or leukemia. The operator checks this by means of the vaccination booklet. The latter stays with Kattekemaan for the duration of the stay.
3. Kattekemaan does not accept cats with contagious diseases or cats that may pose a health risk to other cats. When in doubt, the owner can ask his/her veterinarian for advice.
4. Only neutered cats have access to Kattekemaan with the exception of kittens under 5 months of age.
5. Every cat should be treated for parasites prior to its stay at Kattekemaan. In case of doubt or if the boarding house owner determines that the cat(s) should be treated, the cost of the product will be charged to the owner.
6. In case of health problems during the stay, the cat will be treated by the control veterinarian attached to the cat boarding house. The cost of this treatment will be charged to the owner. In case of an emergency or in case of potential high medical costs, the owner will always be contacted.
7. The owner undertakes to pay the amount for the stay either in cash or into the bank account number IBAN BE58 0018 5832 4279, at the latest on the 1<sup>st</sup> day of the agreed period of stay.
8. In case of late cancellation of the reservation (up to 2 weeks before the reservation), Kattekemaan reserves the right to charge part or all of the amount for the days reserved.
9. Access to Kattekemaan, check-in and check-out of the cat(s), is always by appointment. If the owner is prevented from fulfilling the appointment, he/she will inform Kattekemaan as soon as possible.
10. Kattekemaan accommodates the cats entrusted to her in a common room and this after a short period of habituation in a separate room. Kattekemaan undertakes to take into account as much as possible the specific needs of each cat such as age, breed, medical background, history.
11. Kattekemaan will always have the right to refuse a cat access to the cat boarding house.
12. Kattekemaan cannot be held liable for damages and costs resulting from illness, injury or death of the guest animal.
13. The data provided by the owner will not be passed on to third parties. Data will always be handled confidentially according to the applicable GDPR regulations and only used where necessary for the operation of Kattekemaan or shown at the request of e.g. the contract veterinarian, the animal welfare inspection. Accommodation signed agreements must be kept by Kattekemaan for at least 6 months after the departure of the cat(s) for inspection by the Animal Welfare Department (R.D. of 27.04.2007).